Objectives of the Study

1. To review the working of Personnel Management activities undertaken in MSRTC
2. To study recruitment and selection system of MSRTC with a view to make improvement therein.
3. To analyze the training and development programs for various types of employees and executive development programs in operation in the context of their adequacy, contents methods etc and perceptions of employees about the same.
4. To evaluate the salary and wages administration of MSRTC and understand employee’s responses in order to make it performance based, competitive and rewarding one.
5. To examine the grievances handling and dispute settlement machinery and suggest measures to improve the Industrial or Personnel relations.
6. To understand nature and extent of employee welfare in MSRTC and enhance the social security measures
7. To investigate into an issue(s) collateral with or incidental to above objectives , if any.

Hypothesis

H.1. There is probability that MSRTC is not properly conducting Recruitment and selection process.

H.2. There is probability that Employees of organization not satisfied with salary and wages administration of organization.

H.3. There is probability that Grievance handling and Dispute settlement machinery is working satisfactorily from the point of view of employees of organization.