HYPOTHESIS:

The formulation of hypothesis is as follows:

\( H_{01} \): Physician is able to take responsibility and follow up patient’s health conditions using mobile application.

\( H_{a1} \): Physician is not able to take responsibility and follow up patient’s health conditions using mobile application

\( H_{02} \): Patients response was satisfactory based on the factors availability, quality of service and cost effectiveness.

\( H_{a2} \): Patients response was unsatisfactory based on the factors availability, quality of service and cost effectiveness.