**Work Plan and Methodology:**

The researcher intends to take up doctrinal as well as non doctrinal methodology to prove or disprove the hypothesis.

Doctrinal Research is concerned with legal prepositions and doctrines whereas non doctrinal research is concerned with people, social values and social institutions. In case of doctrinal research the sources of data are legal and appellate court decisions whereas in the other case the sources of data are less and mostly new techniques have to be used. Doctrinal research is not concerned with people but documents whereas in case of non doctrinal more importance is given to the society and people. The scope of doctrinal research is narrower as compared to non doctrinal since it studies about what the doctrine or the authority says yet more encouragement is given to doctrinal type of research than the non doctrinal. There is no requirement of imparting training for collection and use of sources whereas training is needed to use new techniques in the non doctrinal research. In case of doctrinal field work is not needed library is sufficient whereas in non doctrinal research the field work is most important ingredient.

This research study is an empirical study, based on secondary sources of information. As well as attempt will be made to collect first hand information from the various customers, patients from the hospitals etc. The facts and figures will be collected by interviewing the respective authorities. The data so collected will be tested by using requisite/appropriate statistical techniques.

**Research Design:**

The whole study is based on the evaluation of recent judicial decisions and trends in respect of Consumer Protection issues in the context of Maharashtra State. Doctrinal as well as non-doctrinal (Empirical) method will be used to carry out whole research work. Researcher, intends to prepare interactive questionnaire to be answered by groups of consumers, Traders, Manufacturers, and Patients from various hospitals, and concerned authorities. Further researcher, intends to approach various District Fora and National Forum under Consumer Protection Act 1986. Further various reports will collected from Human Right Commission.
Mumbai, as a secondary data. The data so collected will be tested / analysed by using an appropriate method. The research is expected to be completed within the time limit stated by the University. It would take approximately 2 months for further review of more researches so as to get clear idea of the work already done in the related context, after which the data collection may take approximately 4 months and then data analyses including testing of hypothesis and interpretation may take approximately 4 more months so as to come to the relevant conclusion and prepare the summary of the thesis.

**Sample Design:**

A sample of 300 respondents would be surveyed with structured questions from the different categories.

**Limitation of Study:**

The researcher intends to study the Consumer Rights in the human rights angle, with respect to recent judicial trends in state of Maharashtra.

However due to paucity of time and difficulty in analyzing the empirical data, researcher, may be required to deal with less number of respondents.

This study is restricted to state of Maharashtra.

This study will not cover the Consumer behavior, International Human Rights Violation etc.