Objectives of Study:-

2. To examine, investigate and suggest reforms to the laws relating to Consumer Protection interlinked with human rights.
3. To evaluate term “Services” under the purview of human rights,
4. Unawareness or ignorance of rights of consumer is the main area of consumer protection. Secondly the legal measures for consumer safety must be uniform in the terms of Justice- To take a review.
5. To identify the difficulties in bringing an educational institutions under the banner of Consumer Protection Act.
6. To analyse the judicial system for granting the reliefs and verdicts by the three tier mechanism.
7. To evaluate the impact of consumer education, consumer awareness to all ages and including patients who are taking medical aid from the Govt. & Private Hospitals, and persons residing in remote areas.
8. To find out the reasons behind the delay in the redressal of consumer’s grievances and to suggest an appropriate remedial action plan to overcome the same in context of state of Maharashtra.
9. To identify out modeled consumer protection provisions and modify them so that they facilitate modern business enterprises operating in a liberal environment;
10. To prepare a working paper and critical evaluation of consumer protection laws with special emphasis on medical services.
11. To carry out any other relevant tasks as may be required under the Act.